

Privacy Policy

Aishani Designs ("we," "us," "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the personal information we collect from you when you use our website www.aishanidesigns.com and interact with our products and services.

1. Information We Collect

1.1. Personal Information: When you visit our website, make a purchase, or interact with us, we may collect personal information such as your name, email address, mailing address, phone number, payment information, and other information you provide to us.

1.2. Usage Information: We may also collect non-personal information about your interactions with our website, such as your IP address, browser type, device information, and browsing behaviour.

2. How We Use Your Information

2.1. We use the personal information we collect for the following purposes:

To process and fulfil your orders.

To communicate with you about your orders, inquiries, and requests.

To provide customer support and address your concerns.

To send you promotional offers, newsletters, and marketing communications (you may opt out of receiving marketing communications at any time).

To improve our website, products, and services.

2.2. We may use usage information for analytics purposes to understand how visitors interact with our website and to improve its functionality and user experience.

3. Disclosure of Your Information

3.1. We may disclose your personal information to third parties under the following circumstances:

To our service providers and business partners who assist us in providing our products and services, such as payment processors, shipping carriers, and marketing agencies.

To comply with legal obligations or respond to lawful requests from government authorities.

4. Data Security

4.1. We take reasonable measures to protect the personal information we collect from unauthorised access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Third-Party Links and Services

5.1. Our website may contain links to third-party websites or services that are not owned or controlled by us. We are not responsible for the privacy practices or content of these third-party websites or services. We encourage you to review the privacy policies of these third parties before providing any personal information.

6. Children's Privacy

6.1. Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us immediately.

7. Your Rights

7.1. You have the right to access, correct, or delete your personal information. You may also request that we restrict the processing of your personal information or object to its processing. To exercise these rights, please contact us using the contact information provided below.

8. Changes to This Privacy Policy

8.1. We reserve the right to update, modify, or replace this Privacy Policy at any time. Any changes will be effective immediately upon posting on our website. We encourage you to review this Privacy Policy periodically for any updates.

9. Contact Us

9.1. If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at sales@aishanidesigns.com

By using our website and providing us with your personal information, you consent to the collection, use, and disclosure of your information as described in this Privacy Policy.